

## **QUALITY POLICY**

At Pressform, we are committed to providing products and services that meet or exceed customer expectations, comply with all applicable contractual, statutory, and regulatory requirements, and continually improve the effectiveness of our Quality Management System (QMS).

Customer Satisfaction is essential to our business' success and is, therefore, a primary objective necessitating an ongoing commitment to proper planning and control of the company's operating practices.

To meet this primary objective, Pressform is committed to the continuous improvement of its QMS, ensuring it remains aligned with the requirements of ISO 9001:2015.

Our Quality System is outlined in the Pressform Quality Manual and Supporting Procedures, which are regularly reviewed and updated. The Group General Manager holds responsibility for the control and implementation of these procedures, ensuring compliance with the company policies.

The Managing Director has ultimate responsibility for the company's operations, however, every individual at Pressform shares responsibility for the quality of their work and contributes to the overall success of the QMS.

This Policy Statement is to be communicated to staff as part of our company induction and made available to all other relevant interested parties as applicable. Uncontrolled hard copies may also be displayed to maintain visibility and awareness.

It is to be formally revalidated every two years and reissued if necessary.

John R Worner Managing Director

Date: 30th Nov 2024